



COMPANY POLICY

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Founded in 1971, Diesse S.r.l. is a leading company in the **design, manufacture, testing, sale and after-sales service of: electromechanical systems for the aluminum foundry sector or in general; soldering islands or individual plants; presses, special machines.**

Diesse S.r.l. is a technologically advanced company, always committed to the search for simple but innovative solutions applicable to the world market. The objective is to guarantee the highest level of quality and service in every phase of work, from the initial study of the system, carried out in collaboration with the end user, until the commissioning of the plant, and throughout its productive life. As a company, our primary objective is the pursuit of business growth through technological innovation and human resources development to promote customer service that respects legislation and the best market standards. We can ensure this continuous improvement only by keeping our quality management system active and certified according to the current standard. We are also aware that the development and growth of business processes can only be achieved through high performance that guarantees compliance with the legislation and standards applicable to the sector.

Our corporate strategies, which translate into specific goals and targets, are:

- **Identify and monitor** current and future needs and meet the expectations of customers and stakeholders (stakeholders);
- **Identify and monitor** possible business risks as well as development and improvement opportunities;
- **Ensure:**
 - o ongoing training for all internal and external employees in accordance with their specific tasks;
 - o the wider and more frequent involvement of all internal and external employees as a fundamental prerequisite for the continuous improvement of the organization and service;
 - o daily research to refine the management tool adopted in order to effectively implement this involvement and contribute to the improvement of the product and service required;
 - o that, as in any other work activity, ideas and proposals for improvement must be promoted;
 - o that the administrator, starting from the needs of the Client and those of the market, can define annually a Business Improvement Plan also with a view to reducing environmental impacts, specifying the corporate and individual objectives that each Manager, on the basis of what is indicated and as far as its own competence, develops and carries out.

The Management also considers it essential to ensure that:

- Attention to the exploitation and involvement of staff, for a wide use of existing and potential capacities;
- That business decisions are made on the basis of timely analysis of reliable data and continuous monitoring of business context analysis as well as possible risks and/or business opportunities;
- Flexibility to meet customer and stakeholder requirements;
- **Precise and timely technical assistance with respect to the latest innovations in the sector and the latest innovative application technologies;**
- **Availability and assistance in product design to meet customer requirements;**
- The constant attention and prevention towards the protection of occupational health and diseases as well as towards the safety of its workers and collaborators;
- Environmental protection and pollution prevention;
- Commitment to compliance with applicable legislation and requirements;
- Focus on emergency prevention and response preparedness through simulation of emergency management;
- Awareness that reducing waste and continuously improving processes and raw materials is essential to remain competitive;
- Establishing mutually beneficial relationships with suppliers;
- Involvement of third-party suppliers for environmental protection and respect for safety and health in the workplace.

Therefore, each manager and at all levels is required to raise awareness among their staff so that:

- Ensure compliance with procedures and operating rules;
- Ensure compliance with assigned roles;
- To meet the quality objectives set for their area of responsibility;
- Combat inefficiencies and propose actions for continuous process improvement;
- To increase their knowledge and enrich their cultural background;
- Lead by example and involvement;
- Respect diversity (opinion, culture, religion, language, skin,...).

The management